

XENIA PAPADOMICHELAKI- PUBLICATIONS

PUBLICATIONS IN PERIODICALS

Cited by 382 (Source: Scholar Google, 27/07/2017)

1. Papadomichelaki, X., Koutsouris, V., Konstantinidis, D. & Mentzas, G. 2013, 'An analytic hierarchy Process for the evaluation of e-government service quality', *International Journal of Electronic Government Research*, vol. 9, no. 1, pp. 19-44.

(Cited by 5) DOI: 10.4018/jegr.2013010102

2. Papadomichelaki, X. & Mentzas, G. 2012, 'e-GovQual: A multiple-item scale for assessing e-government service quality', *Government Information Quarterly*, vol. 29, no. 1, pp. 98-109.

(Cited by 135) DOI: 10.1016/j.giq.2011.08.011

3. Papadomichelaki, X. & Mentzas, G. 2011, 'Analysing e-government service quality in Greece', *Electronic Government, An International Journal*, vol. 8, no. 4, pp. 290-308.

(Cited by 10) DOI: 10.1504/eg.2011.042808

4. Halaris, C., Magoutas, B., Papadomichelaki, X. & Mentzas, G. 2007, 'Classification and synthesis of quality approaches in e-government services', *Internet Research*, vol. 17, no. 4, pp. 378-401.

(Cited by 143) DOI: 10.1108/10662240710828058

5. Papadomichelaki, X., Magoutas, B., Halaris, C., Apostolou, D. & Mentzas, G. 2006, 'A review of Quality Dimensions in e-Government Services, EGOV '06, LNCS 4084, pp. 128-138.

(Cited by 89) DOI: 10.1007/11823100_12

PUBLICATIONS IN CONVENTIONS

Cited by 67 (Source: Scholar Google, 27/07/2017)

1. Papadomichelaki, X., Koutsouris, V., Konstantinidis, D. and Mentzas, G. 2011, 'A Multi-Criteria Approach for the Assessment of E-government Service Quality', 10th IFIP e-government conference (EGOV) 2011, Delft (The Netherlands), 29 August - 1 September.

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2. Papadomichelaki, X. & Mentzas, G. 2009, 'A multiple-item scale for assessing e-government service quality', Eighth international EGOV conference 2009, LNCS5693, pp. 163-175, Linz (Austria), August 30 - September 3.

(Cited by 65) DOI: 10.1007/978-3-642-03516-6_14

3. Papadomichelaki, X. & Mentzas, G. 2008, 'An assessment of citizen attitudes for e-government: The case of Greece', 2nd International Conference on Methodologies, Technologies and Tools enabling e-Government (MeTTeG'08), Corfu (Greece), 25-26 September.

4. Papadomichelaki, X. 2006, 'Quality in e-Government Services', DEMONET, PhD Colloquium, Krakow (Poland), 3-4 September.